

Business Account Application



Please complete this form in black or blue pen using BLOCK letters.
Use X to mark boxes where required.

www.flowtoll.com.au

Locked Bag 2935
Brisbane QLD 4001
13 13 57
ABN 16 134 967 356

Step 1 – Company Details

Company Name

Trading Name

Type of Business

ABN/ACN

Mailing Address

Suburb

State

Postcode

Physical Address

Suburb

State

Postcode

Step 3 – Contact Preferences

Preferred Type of Contact*

Email

SMS

Letter

Would you like to receive our e-newsletter? Yes

Step 2 – Contact Details

Primary Contact:

Title First Name

Surname

Job Title

Phone Number

Mobile Number

Fax Number

Email

Secondary Contact:

Title First Name

Surname

Job Title

Phone Number

Mobile Number

Fax Number

Email

Step 4 – Vehicles and Tags (minimum of 5)

Please complete the following to register each vehicle to your FLOW Tag Account. If you need to add more than 5 vehicles, please attach a separate document listing all vehicles providing the information listed below. Alternatively print out and complete the Supplementary form. Your tags will be delivered to the mailing address you have provided above in Step 1.

Licence Plate Number	State	Make	Model	Fleet/Depot ID	Tag required?	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Yes	<input type="checkbox"/> No



Step 5 – Account Payment

Option 1: Manual Invoice Payment

Email Mail

Please confirm the address you would like the invoice to be delivered.

Address

Suburb

State Postcode

Email

Option 2: Automatic Invoice Payment

Your invoice amount will be charged to the payment option you select below.

Method 1: Credit Card / Debit Card

Card Type: Visa MasterCard

Card Number

Expiry Date / CSC/CVC

(Card Security Code / Card Verification Number)

Card Holder Name

Card Holders Signature

Method 2: Bank Account Direct Debit

Account Name

Name of Financial Institution

Branch Name

BSB Number Bank Account Number

T&C's for Direct Debit Arrangements

1. This agreement sets out the terms and conditions to which you have authorised us, FLOW Tolling Pty Ltd, to automatically deduct amounts payable to your FLOW Tolling account from your bank account at your financial institution. Your Direct Debit Request ('DDR') authorises us to arrange for the payment of amounts due to us, and at the times required, for the top-ups, tolls, fees and charges you have incurred while using FLOW Tolling.
2. We will advise you, in writing within five business days of opening your account with FLOW Tolling, the details of the FLOW Tolling payment arrangements. The payment arrangements are in accordance with the FLOW Tolling Customer Service Agreement and will commence with the drawing of the initial account set-up payment. The frequency of subsequent payments will depend upon the minimum balance of your account and the ongoing payments will be in accordance with the agreed top-up amount.
3. Direct Debit through the Bulk Electronic Clearing System (BECS) is not available on all bank accounts. If you are unsure whether direct debit is available on your account, please check with your bank. You should also check your account details against a recent statement from your bank.
4. We can amend this Direct Debit Request Agreement at any time after giving you a minimum of 14 days' notice.
5. You can cancel, vary, defer or suspend the DDR, or stop an individual debit from taking place under this Agreement by contacting us. You will need to allow a minimum of 14 days before the next drawing date to process your request or the debit may still be made.
6. If a payment due date falls on a weekend or a Qld or national public holiday, the debit will be processed on the next business day. If you are unsure when a debit will be processed please ask your bank.
7. You must ensure that you have sufficient cleared funds available in your nominated account on the due date to cover the payment under the DDR. If funds are not available you must arrange an alternative payment method and contact us. If we attempt to debit your bank account unsuccessfully you may subsequently enter our debt collection cycle and be charged a dishonour fee.
8. We reserve the right to cancel the FLOW Tolling payment arrangements if three or more payments are returned unpaid by your nominated Financial Institution and to arrange with you an alternate payment method.
9. If FLOW Tolling Pty Ltd incurs any bank fees or charges as a result of a dishonoured direct debit, this may be passed on to you as a charge to your FLOW Tolling account.
10. If you believe a debit has been made incorrectly outside the FLOW Tolling payment arrangements you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution. We will attempt to resolve the issue immediately or agree on a time to get back to you. If you are not satisfied with our response we will advise you of further options available to you.
11. We will keep information pertaining to your nominated account at the Financial Institution private and confidential except to the extent necessary to resolve any claim you may make relating to a debit which you claim has been incorrect, or as otherwise required by law.
12. You are responsible for ensuring that your financial institution allows direct debits to be processed on your nominated account.
13. It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.
14. It is your responsibility to advise us if the account nominated by you to receive the FLOW Tolling payment arrangements is transferred.
15. It is your responsibility to arrange with us a suitable alternate payment method if you wish to cancel the FLOW Tolling payment arrangements.

I agree to these terms and conditions [mark box]

Signature 1 Date

Title

Step 6 – Authority to Open Account

I acknowledge that all details are true and correct and confirm that I wish to open a FLOW Business Account and that I am authorised by the above named company to do so.

Customer Signature Date

I agree to have RiverCity Motorway conduct a credit check to set up a FLOW Tolling Business Account [mark box]

Office Use Only

Trans ID
 Acct ID
 PIN

Date
 Time
 FLOW